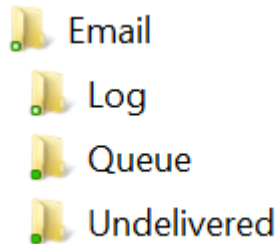


IDAttend Email Queue Service Installation and Setup

The IDAttend Email Queue Service is intended to run on a 64bit server and once setup allows IDAttend to drop email files into the specified folder and the service monitor the folder for any new files and if so sends them to the SMTP server specified in Email Setup.

The EmailQueue.zip file, www.idattend.com.au in the Support Section, should be extracted into the IDAttend folder on the server maintaining the folder structure in the zip file.

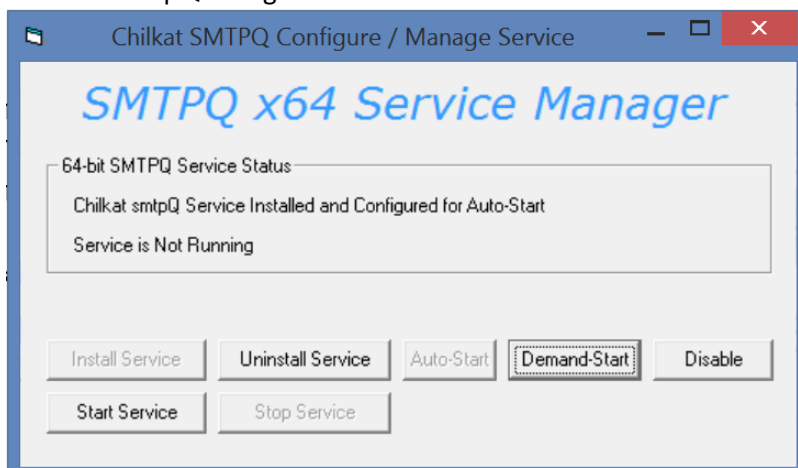


The file may be extracted elsewhere if IDAttend is not on a 64bit server but the folder structure must remain as is.

The Log, Queue and Undelivered folder names can NOT be changed. The permissions on all of these folders must all be set to allow staff Modify rights to the folder structure. IUSR must have modify rights as well for IDWeb.

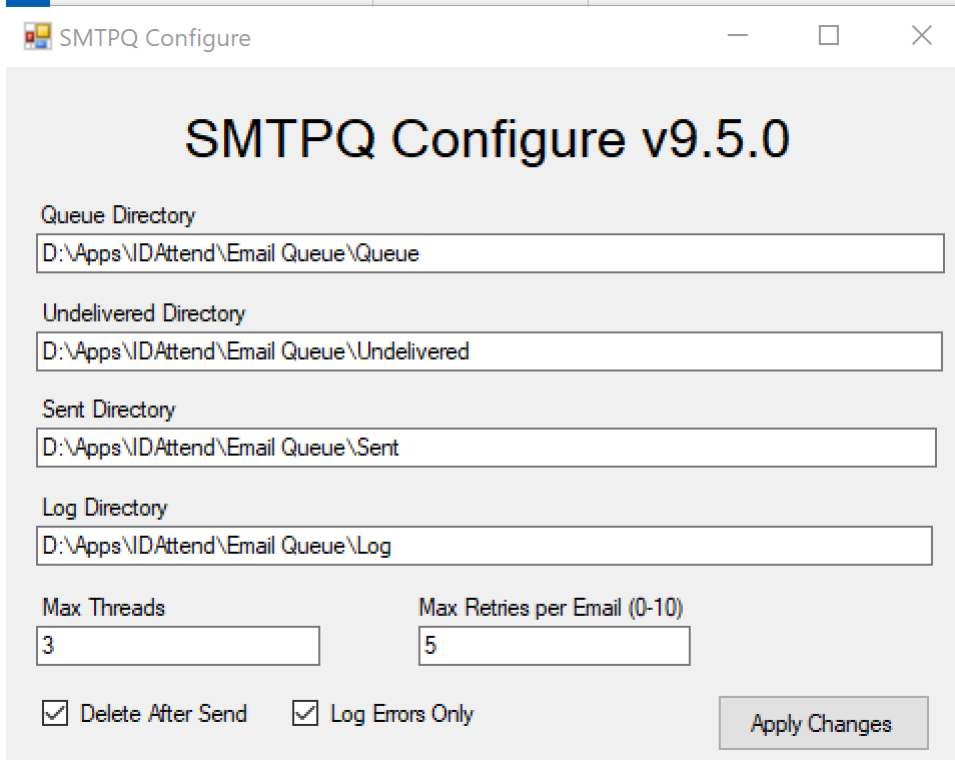
In the Email folder there are a number of files. These are used to install, manage and configure the service as per below.

1. Open a Cmd (Admin level) window
2. Make the Email folder the current folder than cmd is looking at
3. Run Register.bat – this will register the service with Windows
4. Next run SmtprSvcMgr64.exe



It should say the SMTQ Service Installed and Configured for Auto-Start
If the service is not running click on the Start Service button.
Leave this screen open for the moment.

5. Next run SmtpqConfigure.exe



- 6.

This screen is where you tell the SMTQ Service where the Queue, Log and Undelivered folders actually are. These paths are local server paths, not network paths.

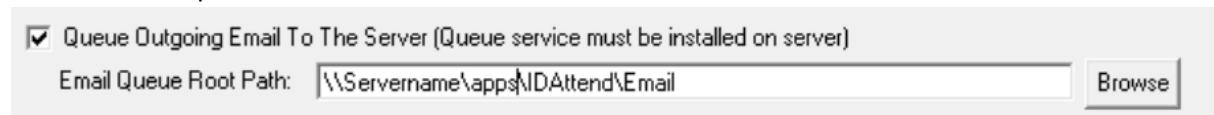
Tick the two bottom options. **If you want the Log file to contain information on successful emails sent then do not tick the Log Errors Only option.**

You don't need a 'Sent' folder as you will be setting the service to delete the sent emails rather than wasting space keeping them.

Click the Apply Changes button.

Note: Microsoft has recently changed the maximum number of threads allowed to 3 so do not use a value greater than that.

7. Back on the SMTQ Service Manager screen click the Stop Service button and once it stops, click the Start Service button so it loads up the configuration changes in the previous step.
8. In IDAttend under the Admin/Notify Parents/Email Setup screen tick the Queue Outgoing Email To The Server option



Enter or browse to the server where the Email Service root folder is. UNC path is best as all users may not have the same mapped drive structure.

9. Save the email settings.
10. The Mail queue should now be setup. A test of the functionality should be run from within IDAttend to ensure that the email is placed in the Queue folder and is then sent, one at a time, till the folder is empty. Check if any have been placed in the Undelivered folder. Checking these folders can be done from the Email Setup screen using the buttons on the screen.